

**TO: ADULT SOCIAL CARE AND HOUSING OVERVIEW AND SCRUTINY PANEL
25 MAY 2016**

**ANNUAL COMPLAINTS REPORTS 2015-16 FOR ADULT SOCIAL CARE
AND FOR HOUSING**

Director of Adult Social Care, Health and Housing

1 PURPOSE OF REPORT

- 1.1 This report presents the attached Annual Complaints Reports 2015-16 for Adult Social Care and for Housing together with the covering report to the relevant Executive Member.

1 RECOMMENDATION(S)

- 2.1 **That the Adult Social Care and Housing Overview and Scrutiny Panel considers the Annual Complaints Reports 2015-16 for Adult Social Care and for Housing.**

2 REASONS FOR RECOMMENDATION(S)

- 3.1 To enable the Panel to consider the Annual Complaints Reports 2015-16 for Adult Social Care and for Housing.

3 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None.

**4 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES
IMPACT ASSESSMENT / STRATEGIC RISK MANAGEMENT ISSUES /
CONSULTATION**

- 4.1 Not applicable.

Background Papers

None.

Contact for further information

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